

How do I install and authenticate the DynaMed Plus app on my mobile device?

The FAQs on this page detail how to install and authenticate the *DynaMed Plus* app. For information on how to use the app after you've installed it, please see: [Using the DynaMed Plus app - FAQs](#).

Q. What are the mobile device requirements for the *DynaMed Plus* app?

The *DynaMed Plus* App for Apple iOS devices requires:

- Any iPhone® or iPad® or iPod touch® running iOS 9.3 or higher
- Requires at least 800MB of memory when installed **with images**
-OR-
Requires at least 400MB of memory when installed **without images**

The *DynaMed Plus* App for Android devices requires:

- Any Android device running Android 5.0 or higher
- Requires at least 800MB of memory when installed **with images**
-OR-
Requires at least 400MB of memory when installed **without images**

Q. How do I download and authenticate the app on my device?

Begin by downloading the *DynaMed Plus* app from the iTunes or Google Play app store. After downloading, there are **two ways** to authenticate the app.

1. Use your [Personal Account](#) to authenticate the app.

After you log in, you are prompted to **Install with Images** or **Install without Images**. Installing without images allows you to install the content on your device while saving space on your device. Images are displayed on demand when connected to the internet.

- Don't have a Personal Account? Create one by going to your institution's instance of *DynaMed Plus* and select the **Sign In/Create Account** link in the top right hand corner of the screen.

2. Send yourself an Authentication Key from within *DynaMed Plus*.

To authenticate the *DynaMed Plus* app with an Authentication Key:

- On the DynaMed Plus interface on your computer, click on the **Get the DynaMed Plus Mobile App** link in the **Spotlight** area.



- Enter your e-mail address and click **Send**.

An authentication link is e-mailed to you.

- Open the e-mail **from your mobile device** and tap the authentication link to authenticate the app.

Note: If you do not tap the authentication link in the e-mail within 48 hours you will need to request a new authentication key from within *DynaMed Plus*.

- The *DynaMed Plus* App opens on your device and you are prompted to **Install with Images** or **Install without Images**. Installing without images allows you to install the content on your device while saving space on your device. Images are displayed on demand when connected to the internet.

Note: It is recommended that you are on a Wi-Fi connection for the initial download of *DynaMed Plus* content as well as when updates become available.

Q. Can I install the *DynaMed Plus* app on multiple devices?

Yes. Your Personal Account credentials can authenticate the *DynaMed Plus* app on up to three separate devices.

Q. Can I use the *DynaMed Plus* app offline?

After installing the app and downloading the *DynaMed Plus* content, the app can be used offline without a wireless signal. A wireless signal is required to perform updates to the *DynaMed Plus* content when updates become available.

Q. Does the *DynaMed Plus* app authentication expire?

Your Personal Account credentials will authenticate the app for 6 months. After that time, the app will prompt you to reenter your active credentials.

See also:

[Using the *DynaMed Plus* Mobile App - FAQs](#)

